



2007-05-11 02:45 PM

Jonathan Loan/HC-SC/GC/CA@HWC
 cc MHPD_DPSC DGO Division
 Subject FYI - SIGNED AND SENT // Letters to EMPower Plus
 Manufacturers (Truehope & Synergy)

FYI - both letters (identical - one to Truehope and one to Synergy) have been signed and sent via mail.



07-110056-931_Letter_2007-05-11.pdf

Louise Carrière
 Director General's Office (DGO) / Bureau du directeur général (BDG)
 Marketed Health Products Directorate (MHPD) / Direction des produits de santé commercialisés (DPSC)
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----- Forwarded by Louise Carriere/HC-SC/GC/CA on 2007-05-11 02:41 PM -----



"Clients come first"

Branch Correspondence
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*Last Name:	Turner	First Name:	Chris
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Signed By:	Director General - Chris Turner	Signature Date:	2007-05-11 (YYYY-MM-DD)

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Comments

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20.	Louise Carriere/HC-SC/GC/CA	2007-05-11 02:41:27 PM
19.	Louise Carriere/HC-SC/GC/CA	2007-05-11 12:48:19 PM
18.	Jonathan Loan/HC-SC/GC/CA	2007-05-11 12:13:36 PM
17.	Jonathan Loan/HC-SC/GC/CA	2007-05-11 12:11:48 PM
16.	Louise Carriere/HC-SC/GC/CA	2007-05-09 02:05:44 PM
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13.	Louise Carriere/HC-SC/GC/CA	2007-05-09 09:50:06 AM
12.	Tamantha Bedard/HC-SC/GC/CA	2007-05-09 09:44:56 AM
11.	Louise Carriere/HC-SC/GC/CA	2007-05-09 09:01:47 AM

**Only past ten edits are shown*



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Health Products
and Food Branch

Direction générale des produits
de santé et des aliments

MAY 11 2007

Marketed Health Products Directorate
Address Locator #0701B
Ottawa, Ontario
K1A 0K9

07-110056-931

Mr. Anthony F. Stephan and Mr. David L. Hardy
Directors
Truehope Nutritional Support Ltd.
635-2 Avenue West
Cardston, Alberta
T0K 0K0

Mr. Anthony F. Stephan and Mr. David L. Hardy
Directors
Synergy Group of Canada INC.
BOX 1254
Cardston, Alberta
T0K 0K0

Dear Mr. Stephan and Mr. Hardy:

Re: EMPowerplus Product and the Truehope Nutritional Support Ltd. Program

This letter is directed to you as Directors of both the Synergy Group of Canada Inc. and of Truehope Nutritional Support Ltd.

I draw your attention to a new case report of an adverse reaction received by Health Canada on April 20, 2007, associated with the use of EMPowerplus. This report indicates that staff from Truehope Nutritional Support Ltd. had advised the person during the month of March 2007, to stop using prescribed medication prior to the use of EMPowerplus. This type of advice influences patients' use and adjustment of prescribed medications without medical supervision. As previously advised by Health Canada's Information Update (February 28, 2007), product promotion, including unauthorized health claims, and medical advice being provided by non-medically qualified staff increases the risk to health associated with use of the product EMPowerplus.

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Canada

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As per your commitment to our Assistant Deputy Minister, Mr. Neil Yeates and myself (telephone call in February 2007), we ask that you ensure that non-medically qualified personnel from Truehope Nutritional Support Ltd. do not advise patients to stop using their prescribed therapy.

Thank you for your cooperation in this matter.

Sincerely,



Christopher Turner MD FRCPC
Interim Director for Marketed Biological, Biotechnology
and Natural Health Products Bureau (MBBNHPB) and
Director General
Marketed Health Products Directorate (MHPD)